



**The Malaysian Water  
Association**

**CITATION**

**“2014 MWA SPECIAL WATER AWARD FOR LEADERSHIP”**

**Introduction About The Award**

The Malaysian Water Association (MWA) confers The MWA Special Water Award to honor individuals who merit special recognition for outstanding achievements and contributions to advance the cause and development of the Malaysian Water Industry. This year the highest individual recognition offered by MWA comes in the form of the MWA ***Special Water Award for Leadership***, which acknowledges and celebrates the key leadership role played by Dato' Teo Yen Hua, until recently, the Chief Executive Officer of Suruhanjaya Perkhidmatan Air Negera or SPAN .

**The Citation**

In the last seven years from February 2007 to August 2014, Dato' Teo Yen Hua was the CEO of SPAN. During this period, he had been very much the face and voice of Water Reform in Malaysia, especially in his role as the Regulator. His leadership role in successfully establishing and implementing the nation's first Regulatory Regime for water supply and sewerage services has been widely recognised and acknowledged, not only nationally but also internationally. His guidance and achievements in setting up the national water services regulatory

framework has today placed SPAN on a sound footing and enables it to move confidently into the organisation's next phase of transforming the water industry.

Dato' Teo Yen Hua has demonstrated outstanding capabilities as a leader, manager, and visionary. He was successful in meeting the challenging task entrusted to him, due in part to his being a leader by personal example that would focus on leading from the heart. He has introduced in SPAN the practice of principle-centered leadership, the importance of ethical behavior, the leader-manager. They are true examples of a true leader.

Tonight, MWA joins with all colleagues and friends in the water industry to applaud his passion, tenacity, initiative, vision, and most of all his willingness to lead by example. The Malaysian Water Association hereby proudly confers the ***2014 MWA Special Water Award for Leadership to Dato' Teo Yen Hua***

IN RECOGNITION OF HIS OUTSTANDING LEADERSHIP AND VISION IN PIONEERING THE REGULATORY REFORM OF THE WATER SERVICES BY SPEARHEADING AND DEVELOPING BEST PRACTICES, INNOVATIONS AND SOLUTIONS WHICH BROUGHT ABOUT SIGNIFICANT IMPACT ON THE MALAYSIAN WATER TRANSFORMATION PROCESS.