

# THE NRW LEADERSHIP COLLOQUIUM – 4 SEPTEMBER 2014

To be held in conjunction with Water Loss Asia 2014 (By Invitation Only)

Organised by MWA and Protemp

The main objective of the **NRW Leadership Colloquium** is to provide a platform for a substantive dialogue on NRW issues between key utility leaders – CEOs, General Managers and Senior Managers, as a follow-up to the last colloquium held in 2010. It aims to focus on:

- the progress made on key issues surrounding NRW, including the magnitude of the NRW problem in many cities and regions of several Malaysian states,
- the reasons why NRW strategies and holistic NRW management are often difficult to be implemented fully or practised,
- re-examining the adequacy of funding and the human resource requirement.

Exceptional leadership is essential for today's water and wastewater utilities to thrive, particularly so, in the context of NRW management. In support of water utilities nationwide – **both MWA and the organisers of Water Loss Asia 2014** feel it is timely for the utility leaders, as colleagues and industry peers, from across the country to come together to review the strategies and results of what has been done so far, and for all to share their leadership experiences on how they are managing the complex challenges in NRW and the successes and hurdles they are facing in leading the NRW effort. Importantly too, the NRW Leadership Colloquium seeks to provide the utility leaders an avenue to collaborate and exert influence, drive change and initiate action on challenging NRW issues across organisational boundaries for the benefit of the nation.

One significant objective of the Colloquium, which aims to tap into the vast operational and management expertise of the utilities, is the preparation of a Memorandum at the end of the session outlining the key issues raised during the discussions and forwarding recommendations on NRW management to the Government. The Memorandum, which will be presented to the Minister of Energy, Green Technology and Water, seeks to draw the Minister's attention to the national challenges of NRW reduction and to solicit the Minister's involvement and assistance in providing the necessary impetus and policy definition. This will enable the Ministry of Energy, Green Technology and Water to pursue NRW reduction and water demand management as a key strategy and priority under the coming 5-year Malaysia Plan as part of the overall national water restructuring framework and funding provision. It is hoped that the country will see favourable improvement in NRW levels in the near term with the support from the Ministry and the concerted efforts of the utility leaders in personally driving the change.

<b>Proposed Programme (4 September 2014)</b>
MWA NRW COLLOQUIUM Facilitator: Stuart Hamilton
Review of Malaysia's 2010 NRW Strategy Plan
Roundtable Discussion on Challenges of Implementation of NRW Strategy Plan
Technical Presentation on NRW Methodologies
Tea Break
Panel Discussion
Technical Presentation on New Technologies
Way Forward for NRW Strategic Plan, followed by presentation of findings to Minister of KeTTHA
Lunch with Minister